



An AEA Company

Corporate Comprehensive Membership

(Access Pricing Option)

Benefits:

Medical Assistance Services:

- ◆ 24-hour access to SOS worldwide alarm centers staffed with multilingual coordinators
- ◆ Emergency and routine medical advice by SOS physicians
- ◆ Medical and dental referrals
- ◆ Medical evacuation/repatriation (*Services charged as per schedule of fees*)
- ◆ Outpatient case management
- ◆ Outpatient medical expense guarantee and payment (*Medical monitoring as per schedule of fees*)
- ◆ Arrange for inpatient admission and identify receiving physician
- ◆ In-patient medical expense guarantee, cost review and payment, medical monitoring (*Service charged as per schedule of fees*)
- ◆ Arrange ground transportation and accommodation for accompanying family members
- ◆ Assistance with documentation for insurance claim forms
- ◆ Repatriation of mortal remains (*Additional fees for services rendered*)

Travel Assistance Services:

- ◆ Legal referrals
- ◆ Emergency message transmission
- ◆ Lost document advice and assistance
- ◆ Compassionate visit/family travel assistance (*Additional fees for services rendered*)
- ◆ Advance of emergency personal cash subject to subscriber policy (*Service charged as per schedule of fees; subject to local regulation*)
- ◆ Return of minors (*Additional fees for services rendered*)
- ◆ Dispatch of prescription medication and medical equipment (*Additional fees for services rendered; subject to local regulation*)

Security Assistance Services:

- ◆ 24-hour access to SOS security specialists who provide up-to-date security and safety information
- ◆ Access to security crisis center
- ◆ Coordination of security evacuations (*Additional fees for services rendered*)
- ◆ Security site surveys (*Additional fees for services rendered*)
- ◆ Security evacuation contingency plans (*Additional fees for services rendered*)
- ◆ Specialized security services (training, consultations, personnel) (*Additional fees for services rendered*)

Additional Services:

For Countries with SOS Clinics and/or Alarm Centers

- ◆ Access to SOS member-only clinics for primary and 24-hour emergency care (*Additional fees for medical services; residents subject to specific clinic terms and conditions*)
- ◆ Country-specific information
- ◆ In-country SOS resources (staff and facilities)
- ◆ Direct 24-hour access to local alarm centers for medical information, referrals and appointments

Services via International SOS Online:

- ◆ On-line Country Guides - 200 countries (*English language*) *Other languages available at additional fees*
- ◆ On-line Security Country Reports – 219 countries
- ◆ On-line Security City Guides: 131 cities
- ◆ Employee sign-up/registration for receipt of emailed medical and security Alerts and Situation Updates as they happen

ALL SERVICES INCLUDED IN MEMBERSHIP FEE, UNLESS NOTED